



Kosciuszko Cross Country Ski School

Booking and Reservations Policy

In our first year of operation, the Kosciuszko Cross Country Ski School was finding its way and discovering that the new venture was both rewarding and enjoyable. We discovered primarily that we need to provide a **watertight bookings system** so that you can be **assured** that we give our **full consideration** to your **preferred times and instructors**, especially in the busy inter-schools training times. **We aim to deliver quality instruction tailored to the specific needs, skills and aims of all skiers and to do so in a timely and professional manner.**

BOOKINGS POLICY: Bookings will be taken and satisfied on a *first come, first served basis*.

Bookings can be made via **SMS** to **0402 298 821** email contact@k7adventures.com or by faxing **Booking Form (attached)** to **(02) 6457 7404**.

50% deposit via Credit Card or to Kosciuszko Cross Country Ski School Account:
BSB: 032 728 ACCOUNT NO: 164 741

BOOKING CONFIRMATION: sent by SMS / email on receipt of deposit.

LESSON/S CONFIRMATION: sent via text or email at completion of programming

LESSON & INTERSCHOOL LESSON PRICES: Prices as per 2009 see website.

LESSON TIMES: are flexible *outside* the individual periods of **five days leading up to the regional, state and National Interschool events** but during those blocks of five days are generally restricted to:

MORNINGS: 9.00am to 10.30am & 11.00am to 12.30pm

AFTERNOONS: 1.00pm to 2.30pm & 3.00pm to 4.30pm.

NB: *For large school groups with a concentrated period of training we can provide some flexibility in booking times.*

Equipment Hire: The Kosciuszko Cross Country Ski School **does not** hire equipment but recommends: Rhythm Sports in Cooma at the BP Service Station (<http://www.rhythm.net.au>), Paddy Pallin at the Kosciuszko Road-Thredbo turnoff (<http://www.mountainadventurecentre.com.au>), Wilderness Sports in the National Parks building at Perisher (<http://www.wildernesssports.com.au>) or Wolfy' Ski Hire 14 Clyde St Jindabyne Ph: (02) 6456 2278.

We can advise you on all your equipment needs

For advice call KCCSS Technical Director, Warren: **0417 209 360**

email: wfeakes@netspeed.com.au



Cancellation Policy: 7 Days - 48 hours

The K7 Kosciuszko Cross Country Ski School commits instructors, who have busy schedules and alternative work available to them on the basis of your bookings. Please understand that we therefore require surety by way of a credit card number or Direct Deposit for your bookings.

Please put your name / School Name in the Details. Thank you.

You may cancel your bookings with seven days notice to us without penalty (full deposit refund) and within seven days we will give due consideration to illness, injury or other emergencies that may occur.

There will be no refund of the deposit except in exceptional circumstances if cancellations occur within 48 hrs of lesson times.

Instructor Availability: We aim to provide you with your preference of instructor, however conditions of illness, injury etc. may prevail and we may have to substitute another instructor. The KCCSS will only engage the best, qualified and **Current APSI Accredited Instructors**, the national *peak body* of snowsport instructors.

We pride ourselves on our in-house training program for instructors & peer review system.

With the above in mind kindly complete the Booking and Instructor Reservation Form (attached).

Alternatively you may wish to contact us via the online enquiry form:
<http://www.k7adventures.com/enquiry.htm>

Contact details are:

contact@k7adventures.com / www.k7adventures.com

Phone / FAX: (02) 6457 7404

SMS or Phone: 0402 298 821

